

# Ratan Mia

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## Profile

As a seasoned Software Developer with 8+ years of experience in Web Development, I am actively seeking opportunities in the technology industry. I have a proven track record of crafting and optimizing dynamic web applications, consistently delivering projects on time and within budget by efficiently managing resources and collaborating with cross-functional teams. I thrive on innovation and have a knack for turning challenges into achievable results, making me a valuable asset in any tech-driven environment.

I excel in Web Development, IT Project Management, and innovation, turning complex challenges into successful outcomes, all while leveraging my proficiency in PHP, Laravel, WordPress, Shopify, JavaScript, and more to create interactive and efficient web solutions

## Professional Experience

**Full Stack Web Developer, Kawasaki Bangladesh** 09/2018 – present | Dhaka, Bangladesh

- Collaborated with cross-functional teams to design and develop web applications and APIs.
- Developed a Car Parts E-commerce platform, integrating CRM, Facebook Pixel, and WhatsApp Business API, boosting customer support and driving a sales increase.
- Enhanced Shipping Charge Module for optimized shipping costs.
- Developed a Car Price Calculator, resulting in a 200% sales increase.
- Developed Chery Bangladesh website with 360-degree car model views and achieved 97% speed optimization.
- Conducted regular code reviews, identified and resolved bugs, and optimized application performance.
- Deployment oversight using Docker, Digital Ocean, and Google Cloud.

**IT Manager, Continental Motors** 10/2018 – present | Dhaka, Bangladesh

- Planning, organizing, directing, and controlling the institution's information technology operations to align with organizational goals.
- Managing the institution's technology budget to ensure cost-effective use of technology.
- Managing IT staff and overseeing ongoing software development projects to ensure timely delivery and quality.
- Designing and implementing policies and procedures related to the use of technology, ensuring compliance across the organization.
- Designing, implementing, and maintaining the institution's servers, including installation and configuration of server hardware and software like Windows Server, VPS, WHM, and cPanel.
- Troubleshooting server-related issues to maintain uptime and performance.

### Key Achievements

- Cut costs by 40% without sacrificing performance by selecting, negotiating with the right vendors, and managing servers by myself.
- Introduced and successfully launched a Real-time and smart attendance system with automated payroll.
- Set up and maintain a seamless Integrated call center to provide maximum customer support.

**Sr. Software Developer(Web), Bengal Group of Industries** 01/2018 – 09/2018 | Dhaka, Bangladesh

- Spearheaded Laravel-based e-commerce solutions (**Pick4Less**) for scalability and user-friendliness.
- Led a team of fifteen members, achieving a remarkable 25% increase in client satisfaction.

- Managed end-to-end project management for custom WordPress themes and plugin development.
- Developed "**Marlax Technologies** [↗](#)," an agency website featuring domain registration and hosting selling platform with WHMCS integration
- Revamped and enhanced websites for the company's affiliated sister concerns.
- Developed project plans, allocated resources, and tracked progress efficiently with Agile methodologies.
- Created tailored WordPress solutions with extensive customizations and powerful tools.
- Ensured website performance, backups, updates, and robust security measures.
- Successfully integrated external platforms and APIs for streamlined operations and enhanced user experiences.

## Education

**Bachelor of Arts(English), University of Dhaka**

02/2011 – 11/2017 | Dhaka, Bangladesh

Studied a diverse range of English literature, language, and writing courses, enhancing communication and critical thinking skills.

## Skills

### PHP

Laravel Framework, PHP Debugging



### Javascript

React.js



### Wordpress

Theme Development, Plugin Development, Themes and Plugins Customizations, ACF, Elementor Widget Development, Kirki, etc.



### Shopify

Template Development, App Development



### Version Control

Git, GitHub, Bitbucket



### Database

MySQL, Firebase, MongoDB



### IT Management

Google Workspace, Microsoft Active Directory, Mikrotik



### Cloud Services

Google Cloud, Digital Ocean



### Soft Skills

Effective communication, Problem-solving, Time management, Attention to detail, Teamwork, Strong troubleshooting and debugging skills, Experience working in Agile development environments, Quick Learner

### DevOps Practices

CI/CD pipelines, Docker



### Project Management

## Languages

### English

Fluent in English, Strong, and Effective Written and Verbal Communication



## Awards

**Junior Scholarship, Dhaka Education Board**

15/09/2008

Secured the top position under the Dhaka Education Board, showcasing dedication to academic excellence and a commitment to continuous learning and growth.

## Projects

**Chery Bangladesh, Shopify Template Development, Figma to HTML, Shopify Custom App with Laravel.** [↗](#)

Developed the Chery Bangladesh official website that offers a 360-degree view of the Interior and Exterior of car models with speed optimization of up to 97%.

integrating CRM, Facebook Pixel, and WhatsApp Business API, boosting customer support, and driving sales

**Kawasaki Bangladesh, Wordpress, Elementor, ACF, Kirki, Plugin Development, Widget Development** [↗](#)

I developed official websites for **Kawasaki Bangladesh.**

My specialization extended to theme customization, plugin development, and the development of Custom Elementor widgets.

**Japan Parts Limited**, *E-commerce website, Whats App Business API, Facebook Pixel and CRM integrated.*

I successfully designed and developed a Car Parts E-commerce platform featuring a unique combination of make, model, and year specifications to ensure customers precisely receive the right parts for their vehicles.

**Continental Motors**, *PHP Car Listing Platform, Auto Generated Car Brochures, Car Referral, Custom Email Newsletter* [↗](#)

10/2018 – 05/2019

I conceptualized and executed a **Car Listing Platform**, enabling users to effortlessly browse, filter, and inquire about various car models. This platform automatically generated car brochures and offered customized email template referrals.

**SK Japan Export websites** [↗](#)

I created a **Shopify App** using **Laravel** that connects to Japanese reconditioned car auctions and developed a **Car Price Calculator** with custom **Laravel** functionality to help customers evaluate car purchase costs, including Auction Price, CNF, and Shipping Charge.

**OpenAI Counselling Chatbot**,  
*ChatGPT, OpenAI, Wordpress, Elementor*

Developed a WordPress Plugin that helps clients Register Counselling topics from the backend and the user can pick the topics from the front this way it can help those who are depressed, have relationship issues, Anxiety Issues, etc.

Implemented Text To Speech API and users can download chat as text.

## Certificates

**Advanced PHP: Debugging Techniques** [↗](#)  
By LinkedIn

**Build CRUD Application - PHP & Mysql** [↗](#)  
By Udemy

**Modern JavaScript for React JS** [↗](#)  
By Udemy

**Developing Back-End Apps with Node.js and Express** [↗](#)  
By IBM

**PHP & MySQL Course: The Complete Guide (Step by Step)** [↗](#)  
By Udemy

**JavaScript - Basics to Advanced step by step** [↗](#)  
By Udemy

**The Complete React.js Course - Basics to Advanced** [↗](#)  
By Udemy

**Docker Course for beginners** [↗](#)  
By Udemy

## Interests

Travelling, Cooking, Photography, Cycling, Music, Writing

## References

**Dewan Saidur Rahman**, *Managing Director*, Kawasaki Bangladesh  
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**Mohammad Nayab Mahmood**, *Operaton Manager*, Chery Bangladesh  
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